

Blow Out Style & Bar – 70 Unley Road, Unley 5041

Booking and Cancellation Policy 2024

At Blow Out Style & Bar we aim to make everyone feel welcome, provide a safe and comfortable space for indulgence & self-care that leaves every one of our clients looking and feeling their best.

We also aim to be an employer of choice. Looking after our team of professional hairstylists, make-up artists and hospitality experts is very important to the ongoing success of our small business.

In order to achieve these goals we have the following policies in place.

When Booking

Know that our team can not wait to see you. Book early to avoid missing out on the exact date or time that you want. If you can't see the appointment you really want please call us on 08 7073 8216 and we will do our best to fit you in, we are good at juggling.

Please take note of the service you are booking and the length of your hair. This is important as it allocates time to your booking, and we want to allow adequate time to give you the best service possible. If you accidentally book for the wrong service or hair length, we will always do our best to fit you in, but this is not guaranteed and you will be charged accordingly.

Deposits

We require a 50% deposit for all bookings. This is not-refundable for appointments cancelled within 48 hours of your appointment time or if you are a no-show. We offer an email and SMS service that sends reminders of your appointment to help you keep track of things.

Appointment times

We are a busy salon trying to see as many clients in a day as possible while maintaining our high level of service. When you book online we may adjust your appointment start time by up to 30 minutes. This is to maximise the success of our business, the time of our talented stylists, and the efficiency of your appointment. Please check your confirmation email and text messages to see exactly what time you are booked in for.

We ask that you arrive 5 minutes early for your appointment. If you are running late please let us know by calling us on 08 7073 8216. If you are more than 10 minutes late we can not guarantee that we will be able to achieve your full booking. We will advise you on what is achievable with the time remaining, and if you choose not to go ahead with this your deposit will be forfeited.

Cancellations

We very much appreciate when clients give us notice when cancelling or altering bookings. If you are unable to come in for any reason, we will do our best to find you another suitable time. If your booking is cancelled within 48 hours your deposit will be forfeited.